



1139 EAST THIRD STREET, SUITE B  
JACKSON GA 30233  
866-238-3501

# How can we improve?

Our goal at R & B Metal Structures is to provide you with the best possible service and quality and your input is vital to our success. Please help us serve you and others better by taking a few minutes to answer the questions below. Please return to us in the provided envelope.

I heard about R & B Metal Structures from:

- A friend, family member, or neighbor.
- A local business I often visit.
- A local business I never visit, but they had a display.
- The internet.
- Other \_\_\_\_\_

I feel like I received a great value from R & B Metal Structures.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

My building was delivered and installed in a timely manner.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree.

The overall quality of the building met my expectations.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

The representative that assisted me in placing my order was very helpful and knowledgeable.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

The R & B personnel that I had contact with were very helpful and knowledgeable.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

The installer that erected my building was professional and cleaned the site up when he was done.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

I am very pleased with my experience and I will recommend R & B to my family and friend.

- 1 I strongly agree
- 2
- 3
- 4
- 5 I strongly disagree

## Additional Comments

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***Thank you for your participation!***

***Invoice # \_\_\_\_\_***